

CHC33015 Certificate III in Individual Support



Qualification Summary

Individual Support

This course will give you the skills you need to provide individual care to people in aged care, disability or home and community care settings.

Our course is designed to provide learners with a range of knowledge and skills application, ensuring you are ready and able to complete the tasks at the required level in the workplace.

Who should Enrol?

This course is suitable for anyone wishing to enter into Aged Care, Disability or Home and Community Care as a care or support worker.

This course is the minimum requirement for working in the sectors.

Career Opportunities

People who hold their Certificate III in Individual Support qualification assist with care, well-being and empowerment of the elderly and disabled within residential and home environments.

This course will equip you for roles such as:

- | In Home Respite Worker
- | Accommodation Support Worker
- | Community care worker
- | Care assistant
- | Residential aged care worker
- | Home care assistant
- | Residential support worker
- | Community House Worker
- | Disability support worker
- | Lifestyle Assistant

Pathways

Completion of the Certificate III in Individual Support can lead to further studies which could include:

Certificate IV in Ageing Support

Certificate IV in Disability

Certificate IV in Leisure and Health

Diploma of Community Services

Nursing (Enrolled or Registered)

Course Overview

Course Outline

This qualification reflects the role of workers in the community and/or residential setting who follow an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason.

Work involves using discretion and judgement in relation to individual support as well as taking responsibility for own outputs. Workers have a range of factual, technical and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support

To obtain a successful completion a total of 13 units need to be completed: 7 core units and 6 electives.

In addition to the completion of the units a minimum of 120 hours vocational placement is required to be completed within the workplace. If you are already employed and working in the role, evidence of employment along with a supervisor sign off will support the assessment process.

Units of competency

All Students Complete the 7 Core units

- CHCCCS015 Provide individualised support
- CHCCCS023 Support independence and well being
- CHCCOM005 Communicate and work in health or community services
- CHCDIV001 Work with diverse people
- CHCLEG001 Work legally and ethically
- HLTAAP001 Recognise healthy body systems
- HLTWHS002 Follow safe work practices for direct client care

Choose the electives based on your preferred specialisation as detailed below

AGEING specialisation

- CHCAGE001 Facilitate the empowerment of older people
- CHCAGE005 Provide support to people living with dementia
- CHCCCS011 Meet personal support needs
- HLTINF001 Comply with infection prevention control policies and procedures

Plus electives

- CHCAGE002 Implement falls prevention strategies**
- CHCPAL001 Provide care services using a palliative approach**

DISABILITY specialisation

CHCDIS001 Contribute to ongoing skills development using a strengths-based approach
CHCDIS002 Follow established person-centred behaviour supports
CHCDIS003 Support community participation and social inclusion
CHCDIS007 Facilitate the empowerment of people with disability
HLTINF001 Comply with infection prevention control policies and procedures

Plus elective

CHCCCS011 Meet personal support needs

HOME AND COMMUNITY specialisation

CHCAGE001 Facilitate the empowerment of older people
CHCCCS011 Meet personal support needs
CHCCCS025 Support relationships with carers and families
CHCHCS001 Provide home and community support services

Plus electives

HLTINF001 Comply with infection prevention control policies and procedures

Option for elective. Can be discussed on enrolment as much meet training package requirements

Upon successful completion of the training and assessment requirements for all units of competence in the specialisation and work placement, students will be issued a CHC33015 Certificate III in Individual Support. Where a student withdraws prior to the completion of the certificate they will be issued a Statement of Attainment for all units that they have successfully completed if all due fees have been paid.

Entry requirements

- Basic computer skills to access on-line training materials. Students have the option of using hard copy resources or accessing learning and assessment materials on-line.
- Computer and internet access
- Those students undertaking work placement in the aged care or home care industry must obtain a current National Police check before commencing work placement.
- Students undertaking work placement in the Disability sector will be required to hold a National Police check and Yellow Card.
- The ability to read, write and communicate in English proficiently (Year 10 level or equivalent)
- Successful completion of a Language, Literacy, and Numeracy (LLN) Task

Delivery Methods

Training and assessment will be delivered through a combination of face-to-face training and self-directed learning activities, practical skills training and assessment both in the classroom simulated environment and in the workplace. It is advised that you attend face-to-face classroom sessions, but sometimes this may not be possible due to work and other lifestyle commitments. Real Care offer flexible study options where you can blend both face to face and distance options. We offer Virtual classroom sessions with your trainer.

Trainers are also available if you are requiring additional support. Your delivery option can be blended to suit your needs. This can be discussed in further detail prior to your enrolment.

Course Duration

Duration of your course can be dependent on study options chosen. Students have up to 12 months to complete. Students attending face-to-face classroom-based training and assessment may complete the course over a period of 4 – 6 months and will be required to attend classroom sessions 3 days per week (9am – 2:30pm). These sessions include trainer-lead learning and practical activities and assessments. Students are required to undertake 10-12 hours per week of pre-reading and structured, self-directed learning activities in preparation for class in addition to classroom attendance. In addition, all students not working in industry will be required to complete 3 weeks (120 hours) of work placement practical skills and assessment.

Work Placement

You are required to undertake 120 hours of relevant supervised work placement, which provides an excellent opportunity to improve practical job skills, opportunities for practical assessment and gain valuable industry exposure. Work placement can be undertaken in a 3-week block after completion of 80% of your course.

Some students may find work in industry as they are completing their course. If this is the case, you will need to let your trainer know so your delivery method and course duration can be adjusted accordingly.

120 hours Work placement can be undertaken at local aged, home and disability organisations that we work closely with. RealCare Training will arrange aged care placement for you. We are partnered with local Disability organisations prepared to take our students for placement, but you will be required to contact them directly and attend an interview. Alternatively, should you work in a relevant workplace you can undertake work placement there.

Location of training rooms

292 Brisbane Street, West Ipswich 4305

1 Wilson Street Newton Ipswich 4305

When can you Enrol?

Real Care Training accept on-going enrolments into this course.

Course fees:**Certificate 3 Guarantee Program.**

You may be eligible for government subsidised training under the Certificate 3 Guarantee Program. Real Care Training deliver the training under this program on behalf of Aspire to Succeed RTO 32555. Certificates are issued by Aspire to Succeed. The course is delivered by Real Care Training.

Are you eligible to participate?

This program is open to:

- Any Queensland resident aged 15 years or over
- No longer at school
- An Australian or New Zealand citizen, or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
- Employment status does not matter, nor is there a minimum education requirement, but students must meet the standard entry requirements for their chosen qualification. It is preferred that a learner enrolling into a Certificate IV level have experience within the sector

Prospective students must not:

- Have or be enrolled in a certificate III or higher-level qualification (not including qualifications completed at school and foundations skills training)

Access to the Program

As you can only access Certificate 3 Guarantee subsidy once, it is important you choose the right course for you to take full advantage of this opportunity.

Please contact us if you are unsure if you meet the criteria for eligibility. There is also other funding options available that we can discuss with you.

Certificate 3 Guarantee:

Concession card holder - \$50 (Aspire to Succeed) + (\$100 student admin and placement fee – Real Care Training)

Non-concession - \$100 (Aspire to Succeed) + (\$100 student admin and placement fee – Real Care Training)

If you are not eligible for funded training, you will need to pay full fees. Real Care Training fees are competitively priced.

Fee for service students not eligible for government subsidised training:

- Inclusive of training material
- GST free

Non-refundable administration Fee: \$250**Course Fee: \$2250****Total Course Fees: \$2500****Payment schedule:**

The \$250 administration fee is payable on enrolment. The \$2250 balance is payable in monthly instalments of \$250 for 10 payments, to start 2 weeks after commencement of training. Students who complete the course requirements early will need to pay the balance of course fees prior to receiving the qualification.

Refund Policy

- \$250 of your fees is an administration, non-refundable fee
- RealCare Training does not collect fees of more than \$1500 in advance
- Once training has commenced in the course, no refund is available to participants who leave before finishing the course unless the Participant can provide a medical certificate or show extreme personal hardship.
- Should participants wish to finalise incomplete competencies in a future course, the original fee payment can be used as credit towards that course within six months of initial payment.
- Should RealCare Training cancel the course, participants are entitled to a full refund (or prorated adjusted refund) or to transfer to another/future course. In this event Participants will be given their preferred option.

Recognition of Prior Learning (RPL)

Recognition of Prior Learning is the process of formal recognition for skills and knowledge gained through previous learning such as:

- Life experiences
- Previous formal learning
- Employment

Credit Transfer

You may be eligible for a credit transfer if you have previously undertaken training through a Registered Training Organisation. Credit transfer may be granted for one or more units or a full certificate level. Three major factors need to be considered:

- How current the qualification is,
- Mapping to the current training and
- If the training was undertaken with a Registered Training Organisation.

You may be eligible for recognition of prior learning for part or all of your intended study, based on your previous experiences and learning. For more information regarding RPL and how to apply, please discuss this with your trainer.

If you think you may be eligible for a credit transfer you will need to provide the original statement of attainment and/or certificate prior to enrolment.

Lost certificates or Statements of Attainment

Should you misplace your certificate or statement of attainment at any time, we can reissue you with a new copy. There is no fee to re-issue a Certificate or Statement of Attainment. A written request will be required to re-issue the Certificate or Statement of Attainment.

Our Guarantee

Our focus and commitment are to ensure all learners have a positive training experience, while enjoying the training experience. We ensure learners are 'Industry Ready', providing a mix of knowledge and application of skills assessments throughout the duration of the courses.

Real Care Training is dedicated and passionate in all areas of its operations. We are committed to making a difference to the learner's life, both work-related and professionally through quality and inspirational training methods.

We are committed to improving your workplace skills, assisting you to be able to perform your role and future roles to a high level of competence.

We will endeavour to work with all learners to achieve the end results and ensure a positive and motivational learning experience. No one will be disadvantaged, and all learners will be supported unconditionally.

Code of Practice

In general, Training Providers provide a value-for-money range of quality training products and services to their clients.

However, in a business environment which is ever increasingly competitive, it is important for training providers to align to best-practice and be able to demonstrate that they provide the client with top quality and cost-effective training products and services.

At Real Care Training we pride ourselves in offering a quality service, at a competitive price. Should you not be happy or satisfied with the service provided, we would like your feedback through our feedback forms, complaints or appeals process. This is outlined in greater detail in your student handbook.

Contact Us

For further information or an enrolment pack, you can contact us through any of the following methods:

- ✓ admin@realcaretraining.com.au
- ✓ 0456 260 050
- ✓ www.realcaretraining.com.au
- ✓ Come into our training room at 292 Brisbane Street West Ipswich. Please just phone beforehand to let us know.
- ✓ Message us on Facebook